

COVID-19 Update – Changes regarding visitors (8/4/2020)

The health and wellbeing of our patients and staff at Maryvale Private Hospital (MPH) is our priority.

The Victorian Health Department has directed Victorian hospitals to restrict visitors.

MPH has already implemented strict restrictions on visiting and the directive from the Victorian Health Department will essentially not change what we are currently doing.

It is, however, essential that we follow these directives to keep everyone safe.

There are a few exceptions to the rules and people in the following categories will **not** be bound by the two-hour time limit, however the limit of **one visitor** at a time must still be adhered to:

- A parent or guardian or temporary carer of a patient in the hospital who is under 18 years of age
- A carer of a patient with a disability
- A person who is providing end of life support for a patient in hospital (visiting numbers can be negotiated with the nurse in charge if required)
- A parent/guardian/next of kin/carers for someone attending an outpatient appointment

Please remember children **under the age of 16** are **not permitted** to visit the hospital.

Our visiting hours remain 4 p.m. – 6 p.m. unless you meet the above exceptions.

Next time you visit you will be asked to:

- Wash your hands on entering and leaving the hospital
- Complete a questionnaire about COVID-19
- Have your temperature checked
- Complete a register with your name, telephone number, who you are visiting, what time you arrived and what time you left.

If you are showing any symptoms related to COVID-19 you may be denied entry to the hospital.

If you have any questions about our new visitor policy call us on 5132 1200