

COVID-19 Update – Changes regarding visitors (March 24, 2020)

The health and wellbeing of our patients and staff at Maryvale Private Hospital (MPH) is our priority.

The Victorian Health Department has today decided to ban visitors to Victorian hospitals.

MPH has already implemented strict restrictions on visiting and this announcement from the Victorian Health Department will not substantially change what MPH is currently doing.

However, it is essential that we follow these directives to keep everyone safe.

There are a few exceptions to the rules:

- A parent or guardian or temporary carer of a patient in the hospital who is under 18 years
- A carer of a patient with a disability
- A person who is providing end of life support for a patient in hospital
- A parent/guardian/next of kin/carer for someone attending an outpatient appointment.

Only visitors to the Hospital that meet these criteria will be allowed to visit patients.

These visitors will not be bound by the two-hour time limit previously announced, however the limit of one visitor at a time must still be adhered to.

Next time you visit you will be asked to register via our visitor management portal, you will only need to put your information in once as the system will remember you the next time you visit.

There are several questions including questions about COVID-19 the portal will require you to read and acknowledge by ticking a box. In ticking the box you are acknowledging that you have read and understood the questions.

If you are showing any symptoms related to COVID-19 you may be denied entry to the hospital.

If you have any questions about our new visitor policy call us on 5132 1200